



# SUB-ZERO CARE PLUS

Get three additional years of protection for extra peace of mind. Sub-Zero Care Plus ensures a complete appliance care experience, delivered exclusively by our Sub-Zero and Wolf experts.



## WHAT IS SUB-ZERO CARE PLUS?

Sub-Zero and Wolf appliances are known for performance, design, reliability, and longevity. Each carries an industry-leading 2-year limited warranty on parts and labor (or a 3-year limited warranty when you install your products with a Factory Certified Installer). **Now, with Sub-Zero Care Plus, you can enjoy three additional years of protection.**

## IN ADDITION TO PEACE OF MIND, OUR SUB-ZERO CARE PLUS PLAN PROVIDES:

### Direct access to the Sub-Zero Care Plus team in Madison, WI

Connect one-on-one with a dedicated Customer Care expert any time you need help. No need to go through a third party as this service plan is handled entirely by Sub-Zero and Wolf, and our factory-trained and certified service companies.

### Genuine best-in-class customer service

Should a problem arise, it will be solved quickly and courteously by Sub-Zero and Wolf trained service professionals, to ensure the longevity of your products.

### Get the most out of your appliances

With Sub-Zero Care Plus, you will receive a “Welcome” letter from our Customer Care Team, as well as a call from our experts, welcoming you to the Sub-Zero Group family. Our Customer Care Team will address any immediate questions you have as you begin using your new products, and will share valuable information that will help you get the most out of your Sub-Zero and Wolf appliances.

If you have questions about Sub-Zero Care Plus, please don't hesitate to call our Customer Care Team at **1-800-222-7820**, or email us at **[careplus@subzero.com](mailto:careplus@subzero.com)**.

Sub-Zero Care Plus is provided by CNA Warranty Services of Florida, Inc. (in Florida) or Continental Service Plan, Inc. (in Washington) or CNA Warranty Services, Inc. (all other states), and covers defects in materials and workmanship for three years after the expiration of the Full Parts and Labor coverage of the product's limited warranty. (This coverage is different from the limited warranty. Read your terms and conditions for full coverage details.) Sub-Zero, Wolf, and Cove products delivered and installed in Anguilla, Antigua and Barbuda, Aruba, The Bahamas, Barbados, British Virgin Islands, Cayman Islands, Dominica, Dominican Republic, Grenada, Guadeloupe, Haiti, Jamaica, Martinique, Montserrat, Netherlands Antilles, Puerto Rico, Saint Barthelemy, Saint Kitts & Nevis, Saint Lucia, Saint Martin, Saint Vincent, Trinidad & Tobago, Turks & Caicos Islands, and US Virgin Islands do not qualify for Sub-Zero Care Plus. Owner support, including the personalized product orientation call, and Sub-Zero Care Plus administration are provided by SZG Warranty Co., Inc., a Sub-Zero Group company. All Sub-Zero, Wolf and Cove products purchased on the same invoice (other than dishwashers, laundry, coffee systems, outdoor grills, side burners, and burner modules) qualify for Sub-Zero Care Plus. This offer cannot be combined with any other offers.

